

Use "I" and
Tell them to
stop.

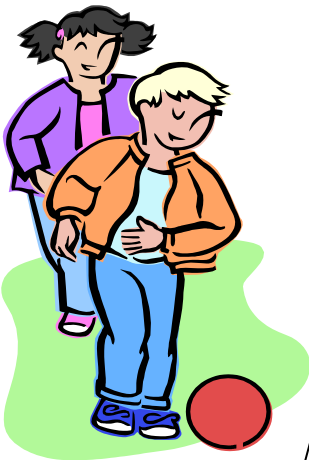


Talk it out.
Ask
Questions.



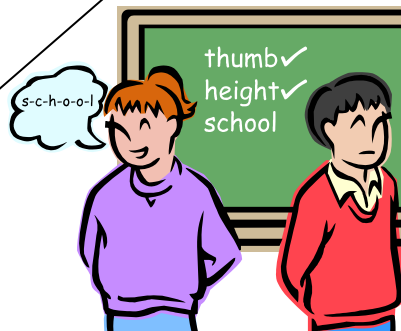
PEOPLE PROBLEM- SOLVING STAR

Agree to
Compromise



Work it
out

Walk away
or
Take a
break.



Ignore.
Let it drop.